

ORIGINAL

Johnson Utilities WS-02987A-08-0180



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Antonio Gill

From: Jolene Petersen [kevinlovesjolene93@yahoo.com]  
Sent: Wednesday, September 07, 2011 10:44 AM  
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web  
Subject: Johnson Utilities

Dear Commisioners,

I read this morning that you had voted to allow George Johnson to further hurt our area by charging more...especially in a time when so many out here are hurting financially. I am so disgusted with this course of action!

We have horrible water pressure, even worse customer service, and tap water that smells like sewer. We have a utility company that squanders our hard earned dollars, and who uses those same dollars to send political progaganda in the mail with our bills. Instead of raising our rates, why not make Mr. Johson be more accountable with the money he gets so that the "longevity of the company" isn't an issue? Why not appoint a person to take over as CEO and revamp the company? Where is our protection?

You have basically let the devil himself win one, and I can tell you, that I'm not going to forget. The people of San Tan Valley are not going to forget. You will find that when it comes to being re-elected, getting the votes from our area is not going to be easy, and I personally will work with whoever is running against you to see that you are voted out of office, and that people who actually CARE about those they are supposed to protect are put in.

Shame on you. Shame on all of you!

Jolene Petersen  
San Tan Valley  
VERY unhappy Johnson Utilities Company Customer

Arizona Corporation Commission  
**DOCKETED**

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**Antonio Gill**

**Johnson Utilities**  
**WS-02987A-08-0180**

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**From:** Emily Hughes [emilyloella@hotmail.com]  
**Sent:** Thursday, September 08, 2011 8:34 AM  
**To:** Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web  
**Subject:** Johnson Utilities

Since I'm paying Johnson Utilities more, I'm going to expect water pressure at my house at all times, and I expect my water not to stink like sewage. I woke up this morning to shower before work and I'm not even getting a trickle of water. I'm using a water bottle to brush my teeth before I head out the door. For a family of 7, 3 being babies, having no water infuriates me. I cant bath my kids, I can't do a load of laundry, and I can't do the dishes from breakfast. Why are we paying Johnson Utilities more? These same problems existed before the rate decrease so you know the money wasn't going towards repairs back then. We're going to be paying more again for the same crappy service. I can't wait until we're a city and Johnson Utilities goes away.

Thanks for your time, please fix them.

Sincerely,  
Emily Hughes

PS. I saw that the increase was voted in because the rates were supposedly offsetting the taxes in Gilbert. I've called my family and friends in Gilbert and there is no difference. In fact, the people I know say their bills dropped pretty substantially when they moved from Johnson Ranch back to Gilbert and their bills include the trash as well.

## Antonio Gill

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**From:** Lis [chanindra@yahoo.com]  
**Sent:** Saturday, August 27, 2011 3:56 PM  
**To:** Stump-Web; Pierce-Web; Burns-Web; Newman-Web; Kennedy-Web; chanindra@yahoo.com  
**Subject:** No to Johnson Utilities Rate Increase

Dear Commissioner,

I am a single mother of four who lives in San Tan Valley in the Johnson Ranch Community. I am against the increase to our utility rates because they are already much too high and because I am on a fixed income and could not afford an increase. I would be forced to cut into our food budget to pay for the increase.

Please vote against the rate increase, I implore you. Thank you for taking my request on this matter into consideration.

Elizabeth Fredock  
San Tan Valley Resident  
Johnson Ranch Community